

## Failed Dependencies on RHEL/Centos/Oracle Linux

When installing the ObserveIT Agent on RHEL, CentOS, or Oracle Linux operating systems, you must verify that all of the required packages are installed; otherwise, you will receive a “Failed dependencies” error, followed by a list of the missing dependencies.

For example:

```
$. /observeit-agent-RHEL6-5.6.8.6.run -- -i -s [application server
address]
Verifying archive integrity... All good.
Uncompressing .....
package oit is not installed
Installing ObserveIT agent
error: Failed dependencies:
libuuid.so.1 is needed by oit-5.6.8.6-1.x86_64
libuuid.so.1(UUID_1.0) is needed by oit-5.6.8.6-1.x86_64
```

missing dependencies may include:

```
libc.so.6 is needed by oit-5.6.8.6-1.x86_64
libc.so.6(GLIBC_2.0) is needed by oit-5.6.8.6-1.x86_64
libc.so.6(GLIBC_2.1.3) is needed by oit-5.6.8.6-1.x86_64
libdl.so.2 is needed by oit-5.6.8.6-1.x86_64
libdl.so.2(GLIBC_2.0) is needed by oit-5.6.8.6-1.x86_64
libdl.so.2(GLIBC_2.1) is needed by oit-5.6.8.6-1.x86_64
librt.so.1 is needed by oit-5.6.8.6-1.x86_64
librt.so.1(GLIBC_2.2) is needed by oit-5.6.8.6-1.x86_64
libuuid.so.1 is needed by oit-5.6.8.6-1.x86_64
libuuid.so.1(UUID_1.0) is needed by oit-5.6.8.6-1.x86_64
```

*ObserveIT may require both 32-bit and 64-bit versions for some dependencies. For example, both the libuuid versions are required: “libuuid-2.17.2-12.9.el6\_4.3.x86\_64” and “libuuid-2.17.2-12.9.el6\_4.3.i686”.*

- **If you have an Internet connection**, install the missing packages by running the “yum install” command for each of the packages that you need to install.

For example: `yum install libuuid.so.1`

- **If you don't have an Internet connection**, you need to use the operating system's installation disk, as follows:

1. Insert the installation disk to your machine's drive.
2. Mount the installation disk to a folder, for example:  
`mount /dev/xvdd /mnt`
3. Change the directory to the folder with the rpms:  
`cd /mnt/CentOS`
4. Find the relevant rpm, for example, libuuid:  
`ls | grep libuuid`

```
libuuid-2.24.1-2.fc21.i686.rpm
```

5. `rpm -i libuuid-2.24.1-2.fc21.i686.rpm`  
error: Failed dependencies:  
ld-linux.so.2 is needed by libuuid-2.24.1-2.fc21.i686  
ld-linux.so.2(GLIBC\_2.3) is needed by libuuid-2.24.1-2.fc21.i686  
libc.so.6 is needed by libuuid-2.24.1-2.fc21.i686  
libc.so.6(GLIBC\_2.0) is needed by libuuid-2.24.1-2.fc21.i686  
libc.so.6(GLIBC\_2.1) is needed by libuuid-2.24.1-2.fc21.i686  
libc.so.6(GLIBC\_2.1.3) is needed by libuuid-2.24.1-2.fc21.i686  
libc.so.6(GLIBC\_2.2) is needed by libuuid-2.24.1-2.fc21.i686  
libc.so.6(GLIBC\_2.3) is needed by libuuid-2.24.1-2.fc21.i686  
libc.so.6(GLIBC\_2.3.4) is needed by libuuid-2.24.1-2.fc21.i686  
libc.so.6(GLIBC\_2.4) is needed by libuuid-2.24.1-2.fc21.i686
  
6. **Install the relevant package on your system:**  
`rpm -ivh glibc-*`
  
7. **Repeat the installation of libuuid:**  
`rpm -i libuuid-2.24.1-2.fc21.i686.rpm`